

IT Support Specialist summary for advertising the job:

The Yurok Tribe's Information Technology Department is seeking an IT Support Specialist II to join our team. IT Department is working partially remotely and looking for someone who is self-motivated, able to work independently, comfortable with video conferencing as well as collaborating remotely. The applicant must also be available when requested for in-person meet ups in the Weitchpec, Eureka, and Klamath areas as well as having a rotating schedule for the office in Eureka. Knowledge of phone servers is helpful.

This position requires a bachelor's degree in computer science, information technology, or a related field and a minimum of two years of general computer installation, maintenance, and repair experience. Progressively responsible work experience in a similar occupation may be substituted for the educational requirement.

This position will be expected to have excellent computer skills that include experience with installing, configuring, and upgrading operating systems and software, troubleshooting computer systems, along with being able to communicate effectively and explain technical concepts to non-technical users. Applicant must have knowledge of procedures for installing, configuring, upgrading, troubleshooting, and repairing applicable software and hardware.